

# Liftoff Increases Post Install Events by 13% for Clarity Money

#### The Challenge

<u>Clarity Money</u> is a finance app allowing users to take control of their financial lives by helping uncover wasteful accounts (and canceling them), lowering bills, providing free credit scores, finding deals on credit cards and other financial services, and more. Clarity Money approached Liftoff to help with their USA user acquisition efforts on iOS with a goal of increasing app installs and new account activations, all while staying within CPI and CPA targets.

### The Solution



The campaign kicked off with Clarity Money providing a clear understanding of the campaign goals and mapping out the user flow – from app install to app open, account creation to linking existing financial accounts. With linked financial

accounts as the primary measure of success, Liftoff had a clear understanding of the campaign objective and what in-app event to optimize for.

Next, all relevant postback data was sent to Liftoff from <u>AppsFlyer</u>, a leading mobile app tracking &

attribution analytics platform. With postback data and a series of ad creatives designed by Liftoff an initial exploration period began, driven by rapid testing and modeling using Liftoff's machine learning (ML) platform. After a period of x days, the ML platform generated lookalike profiles of users most likely to install, register, and link financial accounts to the Clarity Money app — the key measure of success.

Liftoff started to bid on ads solely for this lookalike audience, optimizing for installs and ultimately, users who linked accounts. While this was occurring, Liftoff performed numerous A/B tests of ad creatives. "I truly believe Liftoff is one of the top networks out there, and the friendliness of the team is simply unbeatable. Liftoff knows the space really well, and I very often rely on them for some BI."

- Marc Atiyeh, Chief Strategy Officer, Clarity Money



# The Results

The Clarity Money campaign performed well from the start. Once the exploration phase ended, CPAs and CPIs remained within target, enabling Liftoff to focus on scaling the campaign by increasing installs amongst users most likely to link financial accounts within the app.

We also achieved large performance gains on the creative side. By using Dynamic Ads, Liftoff generated highly personalized ads that reflect a user's OS, device size, and location, delivering a high quality ad experience. Dynamic Ads were also A/B tested, ensuring that the best-performing creatives are always used.

With Clarity Money ad creative, common knowledge of effective design was proven true: keeping it simple, highlighting the core benefit of the product, and using the highest resolution images works best. The biggest takeaway was how a simple chart graphic from within the app beat out all other ad variations – even up to a 381% CPI lift in one case. With a strong ML platform running on all cylinders coupled with constant A/B testing of ad creative, the results are worth noting:

• App installs increased by 18.6%

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- Post-install events (linked accounts) increased by 13%
- Average daily ad spend increased by 35.9%

The increase in average daily ad spend is a signal that the campaign performed well and Clarity Money wanted to scale the campaign with Liftoff as a trusted partner. Having seen tremendous growth by reaching 400,000 users in six months, the Clarity Money team plans to build on past success. From creative learnings so far, they look forward to testing more in-app imagery in their ads to really surface the app's value proposition.



## **Clarity Money**

Financial app <u>Clarity Money</u> helps users take control of their finances by cancelling wasteful accounts, lowering bills, getting better deals and managing a user's financial life – all in one place for free. They believe consumers should have an advocate, who puts their interests first, and who gives consumers transparency in their financial lives.

- Founded in 2016
- Headquartered in Soho, New York

#### Get started today.

Liftoff is a full-service mobile app marketing and retargeting platform that uses post-install data to run true CPA-optimized mobile user acquisition and retention campaigns.